

## Appendix I Canada

This appendix is intended for use as a user's guide or aid while completing a warranty request or claim and as a record of the current agreed warranty labour rate payable. It is difficult to list all items, if you can not find an item it should be assumed it is not covered.

### Items covered by CWS-IMAC:

- CWS-IMAC parts at cost to correct defect.
- Labour required correcting the defect at the authorized warranty rate (see below) within an acceptable time.
- Brokerage and or duties charged on replacement parts.
- Charges for authorized outside labour and materials at cost. Copy of the invoice is required.

### Items NOT covered by CWS-IMAC:

- Premiums charged for overtime labour.
- Travel time.
- Parts shipping charges and or freight.
- Adjustments to hydraulic flows or pressures.
- Adjustments to rollback or dump stops.
- Normal wear and tear. Bucket teeth, Cutting edges and Consumables.
- Shop supplies
- Environmental or disposal charges.